

Delivery drivers: workplace violence



News reports of workplace violence incidents are on the rise. Delivery drivers can be targeted because of their vehicles, what they are delivering, or the perception that they might be carrying cash. There are strategies drivers can use to protect themselves from these incidents. Here's a few guidelines to follow:

Pay attention to:

- The neighborhood and your surroundings
- If you're being followed or have a "road rage" situation
- The location of the delivery, especially during darkness
- Your own security when you exit your vehicle
- Your company policy on reporting potential violent situations

Handling a violent situation:

- Before a situation occurs, discuss potential scenarios, and come up with a plan
- Know your company policy on violent encounters
- Avoid escalating a situation
- Don't be afraid to call 911
- Trust your instincts. If the scene doesn't feel right, it isn't

Takeaways

- Pay attention to your surroundings
- Come up with a plan
- Know your company's policies

Take action (Complete one or more activities as a team)

- A. GROUP DISCUSSION: Review the company policy on workplace violence.
- B. DEMONSTRATION: Discuss a potential workplace violence scenario. Talk through ideas and actions.
- C. QUESTION: What actions can you take to minimize workplace violence?

**Safety talk
sign-in sheet**

Record your attendees for compliance.

Instructor's name: _____

Date of training: _____

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ATTENDEE SIGNATURE

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