



July 17, 2019

SAIF customer
1 Safety St.
Capital City, OR

Dear policyholder,

You may have heard that **we're switching to a new and improved policy and billing system** (called Guidewire).

We're doing our best to have the transition impact you as little as possible. But there are a few things we want you to be aware of:

- Your policy will transfer to our new system on your next renewal date. The time that you receive notice from us will remain the same, and your policy documents will be similar.
- **You may receive two invoices** from SAIF; if so, the charges will be for different terms (expiring and renewal). **They are not duplicates** and will need to be paid. See saif.com/guidewire for additional details.

A reminder, you may pay online at saif.com > Log in.

And if you have any additional questions, please call SAIF's service center, 888.598.5880.

We appreciate your patience and cooperation!

SAIF